



# EXPANDING SERVICE DELIVERY

Delivering high-quality, integrated services worldwide

Universal access to sexual and reproductive health is enshrined in the Sustainable Development Goals. Yet millions of women, men and young people are unable to fulfil their sexual and reproductive health and rights. Consequences include unintended pregnancy, unsafe abortion and HIV, resulting in death, illness and disability. Globally, IPPF is the 'go to' provider for quality, integrated sexual and reproductive health care, that realizes the rights of its clients. Between 2010 and 2015, IPPF **doubled the number of services** delivered – to over 175 million in 2015.



## Our ambition

By 2022, IPPF and our partners will have delivered **two billion** quality, integrated sexual and reproductive health services.

## Our approach

Our 45,000 service delivery points include static and mobile clinics and community-based services in urban, edge-of-town and rural areas. IPPF's service delivery approach is founded on four key principles:

- providing an **integrated package of essential sexual and reproductive health services** to maximize impact
- ensuring services are **rights based and high quality** so that clients can make **informed choices**
- **working in partnership** with the public and private sectors to scale up the provision of sexual and reproductive health services
- reaching the **poorest and most vulnerable populations, including young people**, who would otherwise be denied vital health care

## IPPF's integrated package of essential services

We are rolling out our Integrated Package of Essential Services model globally. Studies show that integrated service delivery reduces unmet need, increases access to services, lessens stigma and maximizes scarce human resources. This saves both time and money, reducing barriers to access for women and young people. IPPF promotes clients' rights and ensures that essential quality standards are met in every aspect of service delivery.

There are eight components in the **Integrated Package of Essential Services**: sexuality counselling, contraception, safe abortion care, sexually transmitted infections and reproductive tract infections, HIV, gynaecological, obstetric and gender-based violence services.

### NIGERIA

#### Serving more clients through innovative partnership models

In 2009, IPPF in Nigeria – Planned Parenthood Federation of Nigeria (PPFN) – devised a collaborative model to make quality services more readily available at places where people go every day. The 'cluster' model has five clinics in Oyo State within a 20km radius, including pharmacies, government clinics, community-based distributors and faith-based organizations. By 2014, 47 clusters – with a total of 232 clinics – were serving clients. In 2015, PPFN expanded the model by working with government community health workers on outreach, and extending the range of services at each clinic. This new enhanced cluster has proved popular: the number of clients using contraception has risen by an impressive 55% in the last year.



## Working in partnership

Collaborating with diverse providers is a highly cost-effective way to maximize the use of existing infrastructure while extending access to quality services. IPPF works closely with public and private providers, such as pharmacies, community-based organizations, schools and universities, including social franchising. We offer clinical training and referrals to enhance quality and increase services. IPPF is committed to delivering a quarter of our services through strategic partnerships by 2022.

## IPPF performance in 2015

IPPF delivered 175 million sexual and reproductive health services to 62 million people. Of these:



## Consequences of unmet need

- 225 million women worldwide lack access to the contraception they want.
- Pregnancy and childbirth are a leading cause of death in girls aged 15–19 in developing countries.
- 99% of all maternal deaths occur in developing countries.
- 18.5 million unsafe abortions are performed in developing countries every year, leading to 47,000 deaths.
- Nearly one in every 20 adults in sub-Saharan Africa is living with HIV; that's 70% of the people living with HIV worldwide.

## CAMBODIA

### Reaching young women in the workplace

In Cambodia, young women working in factories, many of whom are migrants with little education, often have limited understanding of their sexual and reproductive health. IPPF in Cambodia – Reproductive Health Association of Cambodia – has therefore forged partnerships with 30 factories in three urban areas (Phnom Penh, Kampong Speu and Preah Sihanouk) to provide essential information and services. Interactive health fairs disseminate sexual and reproductive health information at convenient times during lunch. The Association makes sure that clinics near factories are open to suit shift hours and on Sundays, which have become the clinics' busiest days.

## WHAT IS IPPF?

The International Planned Parenthood Federation (IPPF) delivers sexual and reproductive health services that let people make their own choices. We fight for everyone to exercise their right to make those choices. We are local, through our members and volunteers, and global, through our network. We meet need, wherever it is, whoever requires it, for as long as they want it.



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## References

Integra is a five-year research project implemented by IPPF in partnership with the London School of Hygiene & Tropical Medicine, the Population Council, and the Bill & Melinda Gates Foundation. More information available at: <http://www.integrainitiative.org/frequently-asked-questions/>

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