

**Job Title** Digital Health Interventions (DHI) Advisor  
**Grade** F  
**Reports to** Chief Medical Advisor/ Director, Performance Learning and Impact  
**Location** IPPF Regional Offices: London, Mexico City, Colombia, Kuala Lumpur, Delhi

**Role Purpose:**

IPPF is seeking a motivated individual to drive digital transformation across the Federation and support member associations (MA) in the implementation of IPPF's Digital Health Interventions (DHI) Framework. This role is pivotal in developing strategies, providing expert advice, offering thought leadership, and supporting capacity sharing on DHI across MA/country-specific digital health workplans. The successful candidate will work closely with cross-functional teams, an IPPF DHI Centre housed in Colombia, and global and regional tech partners on the execution of IPPF's DHI framework.

**Context of Role:**

IPPF MAs are at various stages of digitalization and have varying capacities in DHI; however, the fundamental motivations remain consistent: increasing access to sexual and reproductive health and rights (SRHR) information and services, driving efficiency, and ensuring accountability. In service of these objectives, across IPPF, this post's responsibilities will include building strong relationships, providing up-to-date strategic advice on DHIs, co-creating and supporting implementation of a roadmap for DHIs in SRHR, identifying and building mutually beneficial partnerships with organizations on digital health and thought leadership both internally and externally.

This is a global lead role and will be based in one of the IPPF secretariat offices to provide Federation-wide support to MAs in partnership with IPPF's MA Development and Impact Division. This role will work closely with the IPPF Centre on DHI, IPPF secretariat teams, and external partners to provide technical leadership and advice to IPPF MAs and collaborating partners, and help governments ensure and develop appropriate capacity, systems, and governance structures crucial for the long-term success of digital health solutions.

**Deliverables:**

- In partnership with the IPPF DHI Centre and the secretariat, lead the creation and refinement of digital health strategies in alignment with organizational goals and global health trends.
- Conduct comprehensive and ongoing needs assessments to keep IPPF's Digital Health Intervention Framework up to date and relevant to its mission.
- Identify opportunities for innovative digital health interventions with a specific focus on SRHR and establish partnerships relevant to advancing SRHR in digital spaces.
- Lead the dissemination of IPPF's DHI Framework and collaboratively work towards translating it into action and impact.
- Represent IPPF at global, regional, and national forums, conferences, and meetings, and engage in global networks to promote and advance digital health agendas.
- Publish and present thought leadership materials, including white papers, research articles, and blog posts, in partnership with internal and external partners.
- Stay abreast of the latest trends, technologies, and policies in digital health with an emphasis on ensuring privacy, equity, and impact.
- Build and maintain strong relationships with internal and external stakeholders,
- Design and deliver training and capacity-sharing activities on digital health interventions and digital technologies to support DHIs for the IPPF secretariat and MA teams and partners.

- Support the IPPF DHI Centre to implement, adapt and scale up digital health interventions, and support MA stakeholders in understanding and navigating digital health landscapes.
- Foster a culture of continuous learning and improvement within the organization and among the IPPF Centres, including the Social Enterprise Hub.
- Catalyse learning across and within the Federation's digital health programmes and teams and develop methods to document learning and generate thoughtful discussions and insights to inform continuous improvement of processes, systems, and tools.
- Develop assessment criteria and success frameworks to guide MA teams in monitoring and evaluating digital health programs.
- Fulfill any other reasonable duties as assigned from time to time, demonstrating flexibility and adaptability in responding to organizational needs.

**Reporting/Management Responsibility:**

- None

**Skills and experience:**

- Relevant degree in Public Health, Health Informatics, Information Technology, or a closely related field.
- Demonstrated record in digital health, health informatics, or a related area, with a focus on low- and middle-income countries.
- Strong understanding of global health issues and the role of digital health in addressing these challenges.
- Excellent advisory and leadership skills, with the ability to influence and inspire stakeholders.
- Experience with project management frameworks to facilitate iterative development and stakeholder collaboration. Excellent skills in strengthening service delivery programs and organizational capacity strengthening, facilitating training workshops, supporting continuous quality improvement projects, and monitoring and evaluation.
- Exceptional communication and presentation skills, both written and verbal.
- Applied experience implementing sexual and reproductive health and/or health technology systems strengthening programming.
- Dedication to and support for reproductive health and rights for all people, including supporting the choice of abortion.
- Experience working with international health organizations or NGOs.
- Excellent oral and written communication skills in English and knowledge of or proficiency in Spanish
- Willingness to travel internationally as required.

**Technical expertise:**

- Knowledge of design, implementation, and management of health information systems.
- Familiarity with WHO guidelines, ISO standards for health informatics, and other international health standards.
- Expertise in data protection regulations such as General Data Protection Regulation (GDPR), Health Insurance Portability and Accountability Act (HIPAA) or similar skills in implementing robust security measures to safeguard patient data.
- Proficiency demonstrated through professional education or direct work experience in at least two of the following areas is essential.
  1. Mobile health (mHealth) - Knowledge and direct use of mobile health applications, SMS-based health interventions, and wearable health technologies.

2. Artificial Intelligence (AI) and Machine Learning (ML): Understanding and use/direct application of AI/ML applications in health for diagnostics, predictive analytics, and personalized medicine.
3. Experience with electronic health records systems, including implementation, customization, and user training.
4. Knowledge and use of telehealth platforms, remote patient monitoring tools, and virtual care delivery.

**Your Ethos:**

- Demonstrate an understanding of and commitment to safeguarding in a local and international context.
- Demonstrates ability and willingness to work in a diverse, multicultural, multilingual and intergenerational environment that is anti-racist and respectful of others.
- An intersectional (pro) feminist passionate about sexual reproductive health care rights + justice, including safe abortion.
- Supportive of people's rights regardless of sexuality or gender identity/expression and supportive of workers' rights and access to health care in sex work.

IPPF is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all employees, volunteers, contractors and partners to share this commitment. Anyone employed with IPPF agrees to sign and adhere to IPPF's Code of Conduct and Safeguarding (Children and Vulnerable Adults) Policy.