

# Liberia

## Rights-based service delivery during the Ebola epidemic



**OUTCOME 3**  
Serving People

These country examples show how IPPF Member Associations are already implementing key elements of the new Strategic Framework. To deliver our new goals, Member Associations will have opportunities to capitalize on the achievements of peer organizations.



Liberia's first case of Ebola was declared in March 2014 and within six months the WHO declared the epidemic an international emergency. Most health facilities were closed to all medical needs aside from emergency and Ebola-related cases. The Planned Parenthood Association of Liberia's (PPAL) priority was to continue delivering sexual and reproductive health services throughout the epidemic.

### Approach

PPAL implemented a three-prong strategy to ensure that its services remained operational as well as rights-based during the Ebola epidemic.

Firstly, PPAL ensured that its workforce – 116 staff and 1,212 volunteers – were given accurate information about Ebola so that they were able to protect themselves and take appropriate action if they encountered Ebola.

Secondly, PPAL equipped all of its health facilities with additional hygiene and sanitary materials, and special protocols were put into place to prevent infection. Despite increased costs, PPAL maintained stocks of drugs and supplies to sustain its quality of care, including client choice.

Thirdly, PPAL contributed to the national response, in part as a key member of the Ministry of Health's Social Mobilization committee. PPAL conducted information and awareness campaigns, and they met regularly with County Health Teams and National Taskforce representatives to share information and coordinate activities.

### Results

PPAL community health providers performed an important role by continuing to provide SRH services in communities affected by Ebola. During the epidemic:

- 7,159 pregnant women received services, including deliveries
- 92,451 clients accessed family planning outreach services
- 28,271 clients accessed post-abortion care services, including 6,827 new clients
- 72,000 people received information and education from PPAL

More examples of our Member Associations' work can be found on our website: [www.ippf.org](http://www.ippf.org).



The International Planned Parenthood Federation (IPPF) is a global service provider and a leading advocate of sexual and reproductive health and rights for all. We are a worldwide movement of national organizations working with and for communities and individuals.

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Tel +44 (0)20 7939 8200 • Fax +44 (0)20 7939 8300 • Web [www.ippf.org](http://www.ippf.org) • Email [info@ippf.org](mailto:info@ippf.org)

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